

Screening Student User Guide

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About Complio

What Is Complio?

Welcome to Complio Screening! This user guide is to be a resource in using Complio Screening, but American DataBank is a phone call or message away. We are always happy to help!

1. Complio Screening is a program utilized to place Background Check, Drug Screening, and FBI Fingerprint orders. This is stored in a centralized location, allowing users easier access to their information.

2. Our goal is to make Complio a convenient and efficient process for all users, allowing you to easily enter your information and providing you a transparent view into your ongoing status.



The Process

The **Complio** process is simple and straightforward with four basic steps to complete:

- 1. Create your account
- 2. Enter your personal details
- 3. Sign provided forms
- 4. Submit your order

Steps to Creating an Account:

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CAmerican DataBank has created a unique URL specific to your institution. The splash page on the site will direct you to the Complio login and account creation page.



- You will create a unique username and password. You may click the **Check** button in order to check the availability of your chosen username.
 - As you meet the criteria for a secure Password, the red circles in will turn to green circles with a checkmark.
 - Please enter your information in all the required fields marked with an asterisk* and enter the Verification Code at the end. Press **Create Account & Proceed** to finish.
 - Complio sends an email to the email address you used during the account creation. You *must* click on or copy and paste the activation link included in that email to proceed.
 - **Please note:** This process validates your account's security and also confirms the email to which Complio alerts will be sent thereafter.

Steps to Placing an Order:

1 Once your account has been **activated**, you may now log in to Order a Subscription. **Please note:** Creating an account and ordering a subscription are two different processes. To purchase a subscription, you must log in using your username and password and then click **Order Subscription**.

Welcome!	
Welcome to the COMPLIO community. Your account is now setup, and Subscription button below to get started.	you are ready to place your order! Just click on the Order
COMPLIO will guide you through a series of questions about your educ account settings.	ational experience. Your responses will determine your COMPLIO
Once you login, your COMPLIO account will walk you through the proce just use the Communication Center at the top left of each screen. Or, you	ess required for you to be COMPLIANT. Help is always available – ou can call us at (800) 200-0853.
	Order Subscription Go to Dashboard
	Create Order
2	Institution Name: ADB University
Select from the dropdown menu(s) the applicable	Select State:

Please choose the required packages.

fields in order to load your particular package(s).

Click **Start Order** to proceed to your Personal Information and Residential History page.

		r					
Identifying Informa	tion						
Institution Name:	ADB Un	iversity					
Select State:	Florida	▼	Select Campus:	Main	Select Program:	Nursing	•
Select Class:	1st	 ▼		man			
			Loi	ad Packages			
Optional Package(s	5)						
oplicitie - designed	7						
Electronic drug screen 10 pa This package costs \$0.00 and additional fee may apply. <u>View Details</u> nel							
Criminal Check		This package costs \$	\$0.00 and additional fee	may apply. <u>View Details</u>			
Compliance Packag	ge						
Select Compliance Packa	ge:	SELECT		•			
× Cancel Order							

Placing an Order

3 You will have the opportunity to edit any of your **Personal Information** before proceeding with your order. Below **Personal Information,** you will enter your **Residential History** based off the Instructions provided. Fields with the asterisk* are required.

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Personal Informa	tion									T	\bigcirc	
First Name:*	Jessica	Middle Name:			Last Name:*	Tes	t					
Alias First Name:		Alias Last Name:			Add					T)
Gender:*	Female	Date of Birth:*	12/18/1988		Social Security Number:*	111	-11-1111			\rangle		
Phone:*	(303)-573-1130	Secondary Phone:	<u> </u>									
Email:	jmcwhirt@americandataban k.com	Secondary Email:			Confirm Seconda Email:	ry						
You can edit your email ad	dress by clicking Edit Profile on you	ır dashboard.										
Address 1:*	110 16th Streeet				Address 2:	8th	Floor					
Country:*		State:*	Colorado	-	City:*	Der	nver	-				
Zip Code:*	80202 -	County:*	Denver	-]							
Resident From:*	1/1/1990											
Send Background	Ves,please send me a		Residential Histor	У								
Report	copy by e-mail.		Residential History Instructions:	Please pr	ovide your residentia	I history fo	or the past 7 year	s.				
											÷.	Add New Address
			Resident From		Resident until	Address						
			No records to displa	у.								
			Residence - Previo	ous								
			Country:*	UNITE	D STATES -	State:*	5	elect	•	City:*	[Select 🔻
			Zip Code:*	Selec	-t 🔻	County:*	5	elect	-	j	, i i	
			Resident From:*	Select	a date (From 🔠	Resident	Until:* Sel	lect a date	(To) 🔳			
												Save X Cancel
			 Save personal information 	nation chi	anges to account prot	ie.						
	🗇 Restart Order											

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There may be an option to select a **Drug Screen Location** depending upon your choice of package(s) at the beginning of the order.

You can change the zip code depending upon your location preference. You will have to select a site by clicking on the box next to the address. Click **Next** to confirm, then **Finish.** You will see your Registration ID, then you will have to click **Continue**.





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Contact Us

Questions?

©American DataBank is always happy to help. You may call, email, or message us with any questions or concerns you have about Complio, your account, or your status.

Email:	complio@americandatabank.com	
Phone:	1-800-200-0853 <u>Live Service</u> : 7am-6pm MT Monday-Friday	
Address:	110 16 th Street Suite 800 Denver, CO 80202	. НЕГР
LiveHelpNow:	Click on the "Get Help" button on the side of your Complio Dashboard to send one of our representatives a message.	GET



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