



Eastern Maine Community College - 5/2012

Student Satisfaction Inventory

Institutional Summary

Scale	Eastern Maine Community College			National Community Colleges			Mean Difference
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
▶ Student Centeredness	5.87	5.25 / 1.06	0.62	6.01	5.39 / 1.15	0.62	-0.14
▶ Instructional Effectiveness	6.14	5.32 / 1.01	0.82	6.21	5.42 / 1.08	0.79	-0.10
▶ Responsiveness to Diverse Populations		5.47 / 1.23			5.51 / 1.25		-0.04
▶ Campus Support Services	5.31	4.79 / 1.11	0.52	5.50	4.98 / 1.18	0.52	-0.19 *
▶ Safety and Security	5.88	4.63 / 1.22	1.25	6.05	5.03 / 1.20	1.02	-0.40 ***
▶ Academic Advising/Counseling	6.05	5.21 / 1.25	0.84	6.17	5.20 / 1.33	0.97	0.01
▶ Admissions and Financial Aid	6.01	5.06 / 1.08	0.95	6.08	5.16 / 1.23	0.92	-0.10
▶ Academic Services	5.90	5.27 / 1.01	0.63	6.08	5.49 / 1.06	0.59	-0.22 **
▶ Registration Effectiveness	6.12	5.18 / 0.99	0.94	6.19	5.44 / 1.05	0.75	-0.26 ***
▶ Service Excellence	5.83	5.05 / 1.01	0.78	5.99	5.29 / 1.09	0.70	-0.24 **
▶ Concern for the Individual	6.01	5.16 / 1.16	0.85	6.11	5.23 / 1.22	0.88	-0.07
▶ Campus Climate	5.85	5.18 / 0.99	0.67	6.01	5.32 / 1.08	0.69	-0.14

National Group Means are based on 186038 records

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